

Oxona Healthcare Privacy Statement

At Oxona Healthcare, we are committed to protecting your privacy and handling your personal information securely and lawfully in line with UK GDPR and the Data Protection Act 2018.

Information We Collect

- Personal details (name, date of birth, contact information)
- Medical history and clinical information
- Appointment and treatment records

How We Use Your Information

- To provide safe and effective medical care
- To communicate with you about your health
- To meet legal and regulatory obligations
- To support service quality and safeguarding

Sharing Your Information

We may share information with:

- Healthcare professionals involved in your care
- Laboratories, pharmacies or insurers (where relevant)
- Regulatory bodies where required by law

Your Rights

You have the right to:

- Access your records
- Request corrections
- Request erasure where appropriate
- Object to or limit processing
- Raise direct concerns about how your personal data is collected, stored, used or shared.

Data Security

Your information is stored securely and accessed only by authorised staff. Please email us for questions or to exercise your rights reception@oxonahealth.co.uk

We are registered with the Information Commissioner's Office (ICO). If you are unhappy with our response, you can contact the ICO at www.ico.org.uk or 0303 123 1113